

July 15, 2022 A great deal of interest has been generated from this page. CHAPTERS one through three are below. In the following weeks we will fully document the Nextdoor policies and how they affect your community.

NOTE: Please go the "Letters and Blogs" website page for full text a support documentation

Who's Behind Your Nextdoor?

Townhome's "**Leads**": Gus Gonzalez, Micheal McIntire, Barbara Witczak, Cesi Kelley, and Debbie Garrison

Do you use the social media platform Nextdoor? Have you ever wondered how it works and whether there is an administrator(s) that monitors the conversations in your neighborhood? Have you ever seen an interesting post (conversation) disappear with no evidence it ever existed?

Nextdoor Rules-

1. Be respectful to your neighbors
 2. Do not discriminate
 3. Discuss important topics in the right way
 4. Promote local commerce the right way
 5. Use your identity
 6. Do not engage in harmful activity
- All these rules make sense, right? Well, most neighbors would agree our neighborhood would be lucky to have **Leads** who are balanced and fair in their views who are monitoring your community conversations.

Nextdoor **Leads** (enforcers/judges) are people who have access to moderation tools to report members posts and conversations they personally feel are inappropriate and vote to immediately remove the post or allow it to stay on Nextdoor for further discussion. Basically, they are the police officers of Nexdoor. Today there are five Leads: Gus Gonzalez, Michael McIntire, Barbara Witczak, Cesi Kelley, and Debbie Garrison. You may recognize the first four as being Townhomes Board of Directors for years prior to calendar year 2020 and Debbie as President of the Board in 2020 and 2021.

Chapter Three (July 2022) What type of Nextdoor User are you?

Fully engaged user-Upload posts and leave comments on other user's posts.

Part-time user-Upload posts as needed for own personal use, leave comments on anything that may be interesting to you.

Stealth Observer-View everyone's post you find interesting and never comment on a post.

Egotistic Moderator-These are self-appointed neighbors or lifetime narcs assigned by Nextdoor as "Leads" to monitor our Townhomes Nextdoor website. I think of them as the Nextdoor Police.

Deputy- These neighbors are appointed by the "Leads", aka Nextdoor Police in your neighborhood and are identified as a Review Team Member on Nextdoor. They share the responsibility of deciding whether a post is removed or not. Did the below happen to you or maybe something similar? We would like to hear from you.

What do you do if your post on Nextdoor is suddenly removed?

This brings me to my years of experience with posting on Nextdoor. I recently posted a comment suggesting our neighbors to view an informational website reporting on the happenings in our community. Some of the Leads on Nextdoor are on my HOA board. They became concerned so my post was removed from Nextdoor without any notification. Clearly, there was information inside my post they were concerned about Nextdoor users seeing.

I decided to appeal to the Nextdoor Support via e-mail which is my only option. After corresponding back and forth with the truth and facts, a Nextdoor "lead" agreed that I could return my post to Nextdoor on the condition the website address that was included in the post must be removed. As is their policy I was never provided with an explanation of why my post was removed or needed or its content to be edited.

Posts just disappear with no explanation unless you engage in multiple emails back and forth as I did.

At best, you are only informed that the post violated or did not meet their guidelines. No specifics.

I was finally able to deduce which Townhomes neighborhood "leads" decided to fabricate an excuse to the broader Nextdoor community of "leads" so that they all would agree my post must be removed.

Opinion:

In my opinion, if you are in the habit of being dishonest, you should not be a "Lead" on Nextdoor nor on the HOA board in your community. Both roles require neighbors of integrity and courage to moderate and report the truth.

Upon request we will be pleased to provide samples of emails I received from various Nextdoor Support representatives that replied to my emails in which I simply requested a valid reason for removing my post. You will find all were managed and influenced by your neighborhood leads. This type of aggressive behavior by your neighborhood "Leads" was deliberate and controlled our first amendment rights. We are neighbors and not subjects.

Chapter One (February 2022) Debbie has had a great deal of experience in researching the Nextdoor rules and sticking to them. We must all be disappointed when other leads apply a bias view of some people's posts and not the posts and comments of their own. Brian and Debbie have seen a great deal of nefarious activity by Nextdoor Leads and will be documenting them in future chapters. As we document this activity within the Townhomes Nextdoor social media in following chapters, we also wish to state clearly; *Nextdoor is a valuable source of information for our community and serves many needs very well. It has been painfully shy, however, in allowing ideas or suggestions contrary to the Lead's comfort to be posted for discussion. Information should not be personalized nor should Nextdoor be used to post lies smearing individuals and then blocking the victim's responses when attempting to bring clarity.* A most recent example of Nextdoor Leads managing what information Townhome's homeowners should receive occurred in early January. Debbie learned the next board meeting time had been changed from 5:30PM to 1:00PM with the only notice to homeowners being a slip of paper on the bulletin board. For over 20 years the meetings have been held at 5:30 to give the majority an opportunity to attend if need be. Work, medical appointments, and volunteer work were always considerations as well as a large percentage of homeowners do not live on-site. Debbie made a post on Nextdoor ([see 03 Meeting Time Post](#)) to inform our homeowners of the meeting time change and if they chose to object she outlined the proper procedure. It was deleted FIVE (5) times citing her breaking a Nextdoor rule which was finally determined to be bogus. Without Debbie's tenacity the issue would have been overlooked by many. Some might think so what? The issue is not the importance of the incident, but the fact that it so blatantly occurred at all. They didn't care. ([see 04 Summary Jan Post](#))

- Nextdoor states that you can report moderators if you feel that they are unfair or are abusing their power. Attempts have been made at reporting Leads, but it's currently a closed system where honesty and justice are scarce. Who are the administrative staff of the Nextdoor Website Home Office and how do you communicate with them if you have questions or want to submit a complaint? Who responds to your inquiry? What are their priorities?
- Stay tuned as we explore the world of Nextdoor. Your Nextdoor Lead's activities will be documented and those expecting just a few abuses will be disappointed. You decide if the Nextdoor Leads are honest and fair according

to the governing rules put forth by the Nextdoor Administration. Nextdoor is meant to be for the entire neighborhood's benefit.

Chapter Two (March, 2022)

Author's Note: In our efforts to generate knowledge and expose the pitfalls of the Camarillo Springs Golf Course destruction and its replacement with new homes, Oppose Camarillo Springs Building began posting on Nextdoor as a platform. We also hoped to have our Townhomes Board of Directors support the effort. Chapter Two exposes the control our management company and our board President had on what was posted and remained on Nextdoor as well as what neighborhood matters are to be discussed by the neighborhood. NOTE: HOA management companies are in the business providing their services to new housing projects. Gus Gonzales was announced and he acknowledged in person along with Ron Kester that he was a member of the "PRO-BUILDING" group during one of the first City Council meetings discussing the proposal. We were there. _ Board and CPM: After receiving the e-mail below I have decided to resign from the Board of Directors for Palmeras Townhomes.

A personal e-mail to another Board Member who was also a member of our OPPOSE team was forwarded by the recipient to the board president in which I was critical of within the same e-mail. I consider the reading other people's mail was deliberate. There are a lot of private conversations and letters that are unattractive, but not published and used to ridicule. You might have an issue if I copied the board, but it was private and it was brutally honest. Now it's public.

I take offense to the board president citing a "code of conduct as HOA board members." Where is this code other than in his own mind? Does it apply to my private communications? Would lying to me or others in an official capacity be an offense? I know people that are direct and truthful and to some offensive, but they don't lie. You know, many years ago the same board president posted on the Nextdoor website an unsavory assessment of me and inaccurate reasons for my resignation to the board of directors of which he was not a part. I left without comment as the board all understood why. This time I will not. Gus was the board president I'm referring to. Gus posted to the community that I was asked to leave the board due to some inappropriate activity. I save these things, Gus. Nothing could be farther from the truth. I had resigned several weeks before and the board in its entirety came to my home and asked that I stay. The reason I resigned again weeks later had everything to do with CPM and the pathetic way they handled our parking violations of which I was assigned the enforcement duty. You see, CPM held back mailing the violations while assuring me they had been mailed. They were mailed when they got around to it. Many homeowners received five to six violations (or even more) on the same day. At least 50% of those mailed were sent to the wrong homeowner. Keep in mind they were receiving the first warning violation and violations one through six (or even more) at the same time! The CPM manager mailed months of violations at the same time. This resulted in a packed board meeting and a great deal of hostility. The obvious homeowner complaint was if they would have received the warning, they would have stopped violating. At the end of every board meeting, I asked the CPM manager if she received the violations, did she understand them and were they mailed. Each time she answered yes. Well, I finally decided if we are going to continue using CPM, I just had to resign. I was seen as the parking Nazi and disgraced by some. There are people attracted to gossip and there are companies that whitewash their history. In the end the board president "posted" garbage on Nextdoor and I was unable to respond. Why didn't I sue the board President, Townhomes and CPM? I consulted my attorney, and we just didn't have enough damages to make it worth our time. After all, you're an HOA board, not a business and my skin isn't that thin.

Through all the back and forth today regarding the e-mail addresses, take note that all responses to me dealt with how you can't do something (most typical), but not the fact that you said you could. Finally, Mac wrote in and confirmed you had agreed to e-mail our invitations. You flipped on your promises to me and your homeowners. Your stories and explanations became laughable, but I couldn't laugh.

As I stated to Barbara Witczak: "Both Gus and CPM must go.

Brian Morris